

#### Dear Guests,

We are delighted to welcome you into the inspiring world of Kanika Hotels & Resorts and are excited to offer you the ultimate experience of all-inclusive luxury at our Olympic Lagoon Resort Paphos.

To make the most of your stay with us, please read and follow this guide which provides important information about our all-inclusive policies. We hope that you enjoy the most comfortable, indulgent and relaxing experience!

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### All-Inclusive Wristbands

Upon check-in, you will receive an all-inclusive wristband which entitles you to take full advantage of our food and beverage outlets. Kindly wear your wristband at all times, and ensure that it is clearly visible to all our members of staff, in order to avoid any misunderstandings.

#### Our all-inclusive wristbands:

- Gold Wristbands: for in-house adults, guests in Deluxe Rooms and Family Junior Suites
- Green Wristbands: for in-house children and teenagers below the age of 18
- Blue Wristbands:

   for in-house adults, guests in
   White Rose Honeymoon
   Suites, Fisherman's Village
   Suites and Deluxe Superior

**Please note:** In accordance with Cyprus law, our staff will not serve alcoholic beverages to any guests wearing a green wristband.



### What's Included

### in your Luxury All-Inclusive Package

- Choice of six restaurants including a snack/coffee bar for all-day dining
- Lavish breakfast at the Royal Olympic main buffet restaurant
- Choice of two restaurants for lunch - Royal Olympic (all year round) and Rock 'n' Roll Diner (from April to October)
- Dine-around experience for your dinner in four themed restaurants and the main buffet restaurant

- Hot and cold snacks, desserts and ice-cream served in our contemporary Snackeria
- Drinks and refreshments in five bars, including two swim-up pool bars
- A rich selection of branded international alcoholic and non-alcoholic beverages
- In your room's mini fridge: one bottle of mineral water upon arrival replenished on daily basis, soft drinks and two packets of orange juice upon arrival

#### Room Service

All items ordered from the Room Service menu will be charged as per menu prices.

An additional room service charge of €3.00 per order applies. Room service is available daily from 10:30 to 22:00.



#### **Restaurant Reservations**

Reserving a table in your favourite restaurant has never been easier! Book in advance at any time, either via our QR code provided upon arrival, or at our Info Kiosks located at two convenient points in the hotel, one at the reception area and the other at the lower lobby area.

#### How to make your reservation:

#### Option 1 - Info Kiosks:

- Select 'restaurants' from the homepage of our special Info Kiosk
- Select restaurant of your choice
- Press 'restaurant table reservation'
- · Choose a date

#### Option 2 - QR Code:

 Scan the QR code provided upon arrival (or find it in the Info Kiosk) to view all restaurants and menus, and to make a reservation

- Press 'book now'
- Select seating available
- Enter personal data
- Check availability
- Add room
- Confirm booking
- Print receipt
- Press 'add room'

 Complete the procedure on your phone at your convenience

**Please note:** Any cancellation must take effect at least eight hours prior to the booked time, otherwise you will lose your booking entitlement for your respective holiday week. For same-day reservations, please book before 16:00.



### A Place for Every Appetite



All-day dining buffet restaurant, featuring an open kitchen and live cooking stations, serving international cuisine. Guests can enjoy a variety of international theme nights, with a kids' buffet also available daily.

Operating Hours: Open every day

Breakfast: 07:00 - 10:30 Lunch: 12:30 - 14:30 Dinner: 18:30 - 21:30

**Cuisine:** A variety of international buffets and theme nights take guests on a taste journey

around the world.

Who & When: For all guests to enjoy every day

Reservations: Not required

Service: Buffet & live cooking self-service. Waiter-service for beverages. Family area with kids' animation. Designated adults-only area also available.

Dress Code:

**Breakfast & Lunch:** Daytime casual (shorts and T-shirts allowed)

**Dinner:** Smart casual (tailored shorts accepted | no sleeveless T-shirts or flip-flops allowed | closed shoes recommended)

**Please note:** For large groups, table reservations are at the discretion of the restaurant manager and are always subject to availability.



### A Place for Every Appetite



Traditional Cypriot meze served with a contemporary twist in a serene outdoor environment **Operating Hours:** Open five days a week, April to October (weather permitting)

Dinner: 18:30 - 21:30

**Cuisine:** Authentic local cuisine including meat platters and traditional sweets with

a modern twist

Who & When: For all guests to enjoy on a complimentary basis twice, during a minimum 7 nights stav

**Charges for additional visits:** 

€21 per adult and €10.50 per child

Reservations: Required

Service: Meze style, à la carte, waiter

service

**Dress Code:** Smart casual (tailored shorts accepted | no sleeveless T-shirts or flipflops allowed | closed shoes recommended)



Colourful and vibrant indoor American style family diner, with an à la carte menu

Operating Hours: Open every day

**Lunch:** April to October 12:00 - 15:00 **Dinner:** All year round 18:30 - 23:00

**Cuisine:** Classic American menu, with US specialities including steaks and burgers

Who & When: For all guests to enjoy

every day

Reservations: Not required

Service: À la carte menu, waiter service

**Dress Code:** 

Lunch: Davtime casual

(shorts, T-shirts and open shoes allowed) Tops must be worn at all times. Guests entering from the pool are asked to be covered and avoid entering wet or barefoot for safety reasons.

**Dinner:** Smart casual (tailored shorts accepted | no sleeveless T-shirts or flipflops allowed | closed shoes recommended)

### A Place for Every Appetite



À la carte outdoor Asian restaurant with live cooking stations, developed by Michelin-starred chef Theodor Falser **Operating Hours:** Open five days a week, April to October (weather permitting)

Family Dinner: 18:30 - 20:00 Adults-only: 20:30 - 22:00

Cuisine: Exotic Asian cuisine, including

sushi and teppanyaki

Who & When: For all guests to enjoy on a complimentary basis once, during

a minimum 7 nights stay

**Charges for additional visits:** €21 per adult and €10.50 per child

Reservations: Required

Service: À la carte menu, waiter service

Dress code: Smart casual

(tailored shorts accepted) | no sleeveless T-shirts or flip-flops allowed | closed

shoes recommended)

# GARIBALDI

An exclusive and chic Italian restaurant, serving authentic and modern Italian cuisine, developed by Michelin-starred chef Theodor Falser Operating Hours: Open six days a week

Dinner: 18:30 - 21:30

Cuisine: Italian favourites and

specialities

Who & When: For adults only (18+) to enjoy on a complimentary basis once,

during a minimum 7 nights stay

Charges for additional visits:

€35 per adult

Reservations: Required

Service: À la carte menu, waiter service

Dress Code: Smart casual (long trousers |

closed shoes | collared shirt)

### A Place for Every Appetite



All-day snacks and beverages

Operating Hours: Open every day

All day: 10:30 - 18:30

**Cuisine:** A selection of hot and cold snacks, ice creams, light meals and

beverages

Who & When: For all guests to enjoy

every day

Service: Counter service

**Dress Code:** In the interest of health and safety, please do not enter the restaurant

in wet clothes or barefoot

Please note: Items from the Snackeria are to be consumed in the pool areas and in the Snackeria only. Consumption in the lobby is not allowed.



## Your Beverage Outlets

### A Drink for Every Occasion



Classic cocktails and drinks accompanied by adult-oriented professional evening entertainment Operating Hours: Open every night

Evening only: 18:00 - 01:30

Menu: Full bar selection with cocktails, branded spirits, beers, wines, sparkling wines, brandies, liqueurs, aperitifs, soft drinks and a selection of coffees

Who & When: For all guests 18:00 - 20:00, every night | Adults-only 20:00 - 01:30, every night

Service: Waiter service

Dress code: Smart casual
(tailored shorts accepted)



Custom-designed entertainment venue with state-ofthe-art sound and lighting system and vibrant Kanika All Stars performances Operating Hours: Open every night

Evening only: 19:30 - 23:30

Menu: Full bar selection with cocktails, beers, branded spirits, non-alcoholic beverages, soft drinks, and much more

Who & When: For all guests to enjoy

every day

Service: Counter and waiter service

**Dress code:** Smart casual (tailored shorts accepted)



Outdoor pool bar and swim-up bar with a large in-water seating area Operating Hours: Open every day,

April to October

All day: 10:00 - 18:30

Menu: Full bar selection with cocktails, beer, wines & sparkling wines, juices, soft drinks and a selection of coffees and refreshments

\*The swim-up bar only offers cocktails, beers and refreshment

Who & When: For all guests to enjoy

every day

Service: Counter service

## Your Beverage Outlets

A Drink for Your Beverage Outlets

# GRAND LOBBY

The hotel's main indoor bar with an outdoor terrace overlooking the hotel gardens and sea

Operating Hours: Open every day

All day: 10:00 - 01:30

Menu: Full bar with cocktails, beers, wines, sparkling wines, brandies, liqueurs, aperitifs, soft drinks and a selection of coffees

a selection of correes

Who & When: For all guests to enjoy

every day

Service: Waiter service

**Dress code:** Smart casual (tailored shorts accepted | Kindly refrain from

entering wet or barefooted)



Exclusive adults-only pool and swim-up bar

Operating Hours: Open every day, April to October (weather permitting)

All day: 10:00 - 18:30

Menu: Cocktails, beers, refreshments and coffees

Who & When: For adult guests of Deluxe Superior Rooms, Fisherman's Junior Suites and Whiterose Honeymoon Suites (with blue wristbands only) to enjoy every day

**Service:** Counter service/waiter service around the adults-only pool

**Please note:** The Management reserves the right to operate restaurants, bars or other outlets at its discretion and according to seasonality.



#### **General Rules**

To ensure you enjoy the full benefits of our luxury inclusions and to avoid any misunderstandings, please note the following points:

#### 1. Wristbands:

Wristbands must be worn at all times to ensure you enjoy all the all-inclusive benefits & services available to you. Without your wristband, our staff will not be able to offer you the services you are entitled to.

#### 2. Non-Residents:

Offering food and drinks to non-residents is strictly prohibited. Kindly abide by this rule, otherwise the hotel will be obliged to deny you the service you are entitled to, and will ask the non-residents to leave the hotel premises immediately.

#### 3. Beverage outlets:

- To avoid unnecessary waste, please order no more than two drinks per person at a time.
- For your personal safety, no glasses are allowed around the pool, in the garden areas and in the guest rooms. Please only use the polycarbonate glasses available at the pool bar.
- The luxury all-inclusive package is valid only until 23:30. After this time all drinks will be charged according to the prices listed on the menu.
- If you wish to order any drinks: which are not included in your package, normal menu prices will apply.
- Our staff is strictly instructed not to serve alcohol to guests under the following conditions:
  - If a luxury all-inclusive guest is deemed to be abusing alcohol\*
  - If a luxury all-inclusive guest is not wearing his/her wristband
  - If a luxury all-inclusive guest offers food or beverages to a non all-inclusive

**Please note:** The hotel Management is obliged to abide by Cyprus regulations, whereby the Management reserves the right to refuse the provision of services to intoxicated guests.

### **General Rules**

#### 4. Food consumption & take away:

All meals and snacks are only to be consumed in the designated food outlets. For health & safety reasons, packed lunches and take-away meals are strictly prohibited.

#### 5. Restaurant reservations:

Table reservations are required for our Seven Orchids Pan Asian Restaurant, Garibaldi Restaurant and Captain's Deck Taverna. Reservations can be made at the Info Kiosk or via our QR codes at any time. For same day bookings, the reservation must be made no later than 16:00.

#### 6. Dress code:

Please note that the dress code required for each dining outlet is as described in the information provided. The hotel reserves the right to refuse entry if a guest is not dressed accordingly.

#### 7. Restaurant beverages:

All-inclusive beverages served in all restaurants include local wine, sparkling wine, beer, soft drinks, juices, still and sparkling mineral water, tea, coffee and hot chocolate.

#### 8. Smoking policy:

Outdoor pools and outlets are non-smoking. Smokers may use designated smoking areas.

#### 9. Special meals:

Our chefs are happy to accommodate all special dietary requirements and food intolerances. Special baby food is also available upon request. Please contact our Reception or Guest Services Team with your request. 24 hours' notice is required.

#### 10. Sunbed allocation:

After check-in, all guests are requested to visit the towel kiosk next to the Mayan Temple water slides in order to be allocated a sunbed for the duration of their stay.

Please be advised that the hotel Management reserves the right to change any information mentioned in this guide, without prior notice.